

MEDLIB AI SYSTEMS

# Practical AI Automation & Custom Software for Small Businesses

Services and pricing guide for small businesses, professional offices, and referral partners.

## What we help businesses do

Save hours every week by automating repetitive admin work, improving customer follow-up, and building systems that fit how the team already operates.

### Workflow Audits

Find the top automation opportunities before spending on a build.

### Monthly Support

Keep improving operations with scoped AI and automation support.

### Custom Systems

Build portals, dashboards, assistants, and internal tools around real workflows.

[Book an AI Workflow Audit](#)

Starting at \$497. Full Workflow Audit: \$1,250. Implementation sprints start at \$7,500; larger systems quoted by scope.

Contact: [consulting@medlib.ai](mailto:consulting@medlib.ai)

# Services and Pricing

MedLib AI Systems uses a practical, step-by-step approach: identify the workflow first, then support or build the system only after the opportunity is clear.

Service	Starting price	Best fit	Core deliverables
<b>Tier 1 AI Workflow &amp; Automation Audit</b>	\$497 Starter Audit \$1,250 Full Workflow Audit	Small businesses that know time is being wasted but need clarity before building.	60-90 minute workflow interview; bottleneck map; top 5 automation opportunities; estimated monthly hours saved; tool/system recommendations; implementation quote.
<b>Tier 2 AI Operations Support</b>	\$750 / \$1,500 / \$2,500+ per month	Businesses that need ongoing workflow improvements, staff training, and light automation maintenance.	Scoped monthly workflow improvements; AI tool setup; dashboards; reminders; customer follow-up automation; documentation; monthly check-in.
<b>Tier 3 Custom AI Implementation &amp; Internal Systems</b>	\$7,500+ implementation sprint \$15,000-\$50,000+ typical custom system	Clients with a defined operational problem that needs a focused implementation, portal, app, dashboard, or AI-powered workflow.	Written statement of work; paid phases; design and build; integrations; deployment; staff training; optional maintenance plan.

## Low-risk entry point

Your audit fee can be credited toward implementation if you sign a build or monthly support agreement within 14 days. This keeps the audit focused while making implementation easier to start.

## What the audit produces

<p><b>Bottleneck map</b></p> <p>Where time is being lost across intake, scheduling, follow-up, documents, or internal communication.</p>	<p><b>Top 5 opportunities</b></p> <p>The highest-leverage automations ranked by likely time savings and ease of implementation.</p>	<p><b>Implementation quote</b></p> <p>A clear next-step recommendation for monthly support, a custom build, or no build if the ROI is not there.</p>
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All pricing is starting pricing. Final scope depends on integrations, data access, security, timeline, and number of workflows. Software subscriptions, hosting, API usage, email/SMS costs, and third-party tool fees are billed separately.

# Monthly AI Operations Support

Tier 2 is designed for businesses that want ongoing workflow improvement without hiring a full-time automation or software team. Plans are intentionally scoped so support stays practical and measurable.

Plan	Price	Included	Scope note
<b>Starter</b>	\$750/month	Light monthly support for one workflow at a time; one monthly check-in; simple automation monitoring; basic tool setup.	Defined monthly scope. Not unlimited support.
<b>Growth</b>	\$1,500/month	Best value for growing businesses with recurring admin bottlenecks; two to three workflow improvements; staff training; documentation; monthly ROI review.	Requests beyond monthly scope are quoted as change orders.
<b>Systems</b>	\$2,500+/month	Multiple workflows; integrations; reporting; internal AI assistant maintenance; priority support; roadmap planning.	For teams with meaningful operational complexity.

## Custom AI Implementation and Internal Systems

Tier 3 is for defined problems that require a focused implementation sprint, custom portal, dashboard, app, integration, or AI-powered workflow. Implementation sprints start at \$7,500. Most scoped internal tools, dashboards, portals, and AI workflow systems range from \$15,000-\$50,000+ depending on integrations, data access, security, and timeline.

<p><b>Discovery before build</b></p> <p>We confirm the workflow, users, inputs, outputs, success measure, budget, and delivery path before building.</p>	<p><b>Phase-based delivery</b></p> <p>Larger systems can be split into paid phases: discovery, prototype, MVP, production build, and maintenance.</p>	<p><b>Maintenance option</b></p> <p>After launch, clients can add a scoped support plan for monitoring, improvements, and staff training.</p>
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### Simple commercial guardrails

Monthly plans are not unlimited support. Requests outside the monthly scope are quoted separately. Software subscriptions, hosting, API usage, email/SMS costs, and third-party tool fees are billed separately.

# Examples of Systems We Can Build

The best projects are practical: they remove repetitive work, improve follow-up, and create visibility for owners and managers.

<p><b>AI receptionist / intake system</b></p> <p>Captures inquiries, routes requests, drafts replies, and helps convert missed leads into scheduled calls.</p>	<p><b>Internal knowledge-base chatbot</b></p> <p>Answers staff questions from SOPs, policies, manuals, PDFs, and training docs with source references.</p>
<p><b>Scheduling and reminder portal</b></p> <p>Manages appointment reminders, intake forms, follow-up tasks, and customer status updates.</p>	<p><b>Operations dashboard</b></p> <p>Shows sales pipeline, tasks, customer status, revenue, service requests, or staff workload in one place.</p>
<p><b>Document automation system</b></p> <p>Summarizes documents, drafts emails, prepares reports, and generates quotes or internal summaries.</p>	<p><b>Customer follow-up automation</b></p> <p>Automates review requests, appointment follow-ups, onboarding messages, and reactivation campaigns.</p>

## Recommended Starting Points

Business type	Common pain	Suggested first offer
Home services	Missed calls, slow quotes, scattered scheduling, limited follow-up.	Audit plus intake, quote, and follow-up automation.
Property management / real estate	Tenant questions, maintenance triage, repetitive email, forms.	Audit plus FAQ, work-order, or tenant communication assistant.
Wellness, medspa, dental, chiropractic	Appointment reminders, intake friction, customer FAQs, staff overload.	Audit plus no-PHI reminder, intake, and FAQ workflow.
Gyms, tutors, coaches, education	Lead follow-up, onboarding, scheduling, renewals.	Audit plus onboarding and customer retention workflow.
Nonprofits / professional offices	Documents, donor or client communication, grant or report workflows.	Audit plus document, email, or reporting automation.

### Scope note for healthcare-adjacent businesses

Standard packages focus on front-office, administrative, marketing, scheduling, FAQ, document, and operational workflows. Work involving protected health information, medical advice, or regulated clinical data requires a separate compliance scope and contract.

# Referral Partner Quick Sheet

This page is for marketing partners, referral sources, and anyone introducing MedLib AI Systems to businesses in their network.

## Quick pitch

MedLib AI Systems helps small businesses reduce repetitive admin work using practical AI automation and custom software. We start with a paid workflow audit so the client gets a clear roadmap before deciding whether to implement anything.

## Best prospects

- Owners or managers losing time to repetitive email, scheduling, forms, or follow-up.
- Teams missing leads or responding slowly because everything is manual.
- Businesses with scattered software tools and no clear operating dashboard.

## What to listen for

- We keep answering the same questions.
- We miss calls or forget follow-ups.
- Our staff knows the process, but it is not documented.
- We need a portal, dashboard, or better automation.

## Suggested introduction

### Copy-and-send version

I know an AI systems team that helps small businesses find and automate repetitive admin work. They do a practical workflow audit first, then recommend only the automations or custom systems that are worth implementing.

## Pricing at a glance

<b>Audit</b>	\$497 Starter Audit or \$1,250 Full Workflow Audit
<b>Monthly support</b>	\$750 / \$1,500 / \$2,500+ per month, based on scope
<b>Custom build</b>	\$7,500+ implementation sprint; \$15,000-\$50,000+ typical custom internal system

[See what your business can automate first](#)

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